

PROFESSIONAL SOLUTIONS

Payment Processing Workshop

The CyberSource Payment Processing Workshop provides you with a proactive assessment of your current payment processing operations, addressing your specific requirements – including improvements in efficiency, enhancement of functionality, fraud issues or reporting and reconciliation challenges.

Workshop Overview

The CyberSource Payment Processing Workshop is designed for merchants who could benefit from the knowledge of a payments expert. A CyberSource Professional Services Consultant will deliver a bespoke engagement to cater to your specific requirements.

Merchants that will obtain value from the workshop include those:

- Moving into the online payment space
- Requiring tighter integration of call centre or mail order channels with online stores
- Considering additional/new payment types
- Experiencing fraud issues
- Looking to reduce complexity due to numerous channels and processing relationships
- Seeking to understand payments in new geographies to capture maximum revenue

Key Features

Workshop topics are driven by your specific requirements and can include:

- Examination and assessment of current payment processing environment
- Exploration of specific requirements with respect to improving efficiency, enhancements of functionality, exploring fraud issues, considering reporting and reconciliation challenges
- Recommendations of process changes to meet your requirements, including an outline of any CyberSource services that may be relevant

Depending on the requirements, a bespoke recommendations document can be produced to serve as guidance for you.

Key Benefits

- Obtain a considered view on your payment processing from a CyberSource expert
- Understand any changes you may need to make, and their implications, to obtain your goals in the payment processing space.

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CyberSource Ltd The Waterfront 300 Thames Valley Park Drive Reading Berkshire RG6 1PT United Kingdom

T: +44 (0)118 929 4840 F: +44 (0)870 460 1931 E: uk@cybersource.com

Features

- Experienced CyberSource Professional Services Consultant
- Address the full spectrum of payment challenges

Benefits

- Full assessment of your payment process
- Clear recommendations for achieving your goals
- Optimise and streamline payment operations